

Care Select is a Medicaid program that has offered members with specific diagnoses additional health care service coordination. On April 1st, Indiana Medicaid began a new managed care program called Hoosier Care Connect that will offer more benefits than the previous program. As of July 1, 2015, the Care Select program will be going away.

What is Hoosier Care Connect?

Hoosier Care Connect is a new coordinated care program for individuals that are aged, blind, or disabled, in addition to some groups of children in foster care. Hoosier Care Connect is a managed care program. Children on Hoosier Care Connect will receive the same benefits as those children on traditional Medicaid, in addition to receiving the following services:

- Care coordination, including assistance in coordinating health care appointments and transportation
- Assistance in connecting with healthcare providers and specialists
- Disease management and wellness programs
- Access to a 24 hour Nurse Helpline

Those eligible for Hoosier Care Connect will select a Managed Care Entity (MCE), which is a health plan that will work in partnership with medical providers to coordinate health care. Each MCE has a network of physicians, pharmacies, and hospitals that will provide health care to Hoosier Care Connect members. Care coordination will be customized based on an individual's level of need as determined by a health screening.

What are the benefits of Hoosier Care Connect?

The MCE care coordinators can assist you and/or the child's Family Case Manager (FCM) in coordinating health care appointments and transportation. Care coordinators will also provide reminders of upcoming health care appointments and can assist in identifying health care providers and specialists appropriate to a child's needs. Depending on the MCE selected, there may also be programs and educational opportunities available for the child to assist with their specific healthcare needs.

Who is eligible for Hoosier Care Connect?

Some children in foster care, youth in Collaborative Care, and former foster care youth may be eligible for Hoosier Care Connect. Initially, only children and youth currently on Care Select that are eligible will be enrolled in Hoosier Care Connect.

What do I need to do?

Enrollment information for children currently in the Care Select program is being sent out now. As a foster care provider, you may receive information about your child's enrollment in the Hoosier Care Connect program in the mail, and should review it carefully. The DCS Medicaid Enrollment Unit (MEU) is responsible for assisting with the initial enrollment of eligible children on Hoosier Care Connect. Only MEU can enroll a child in Hoosier Care Connect. MEU will inform the child's FCM once he/she is enrolled in Hoosier Care Connect. The FCM will communicate this information to you. Once a child is enrolled, those individuals that are authorized to talk to the MCE about the child's health care, including the child's FCM and foster care provider, will be communicated to the MCE.

You will be responsible for completing the initial health assessment for each child in your care that is newly enrolled by the MEU in Hoosier Care Connect. Each child will need to have an initial health assessment completed upon entry into the Hoosier Care Connect program. The initial health assessment is a questionnaire that will help determine the level of care coordination that will be needed for the child. If you have questions about the health information for a child, please work with your FCM to fully complete the health assessment.

Once an MCE is selected, a care coordinator from the MCE may contact you about the names of the child's physicians and other health care providers so that a primary medical provider (PMP) can be identified. The PMP is the doctor that the child will see for most of his/her health care services. The care coordinator may also contact you to assist in coordinating the child's health care appointments and transportation. If you are contacted by a care coordinator, it is important that you work with your child's FCM to ensure an appropriate PMP is selected, return the care coordinator's call and provide the requested information.

Who can I contact with questions about Hoosier Care Connect?

If you have questions about whether a child is eligible for Hoosier Care Connect, please contact the child's FCM. After the child is enrolled in Hoosier Care Connect, contact the child's MCE with questions about care coordination.